

## EAGLE BURGSMANN: Keeping it all together with a universal capture portal

Flexible, dynamic & innovative –  
Future-proof solutions for EagleBurgmann

### AT A GLANCE

#### • THE INDUSTRY

Mechanical engineering – sealing technology

#### • THE SITUATION

Over time, existing scanning processes became inflexible and expensive to run.

#### • THE TASK

Processing times and IT costs needed to be reduced using an economical solution, and administrative tasks needed to be simplified. In order to meet new challenges more quickly and flexibly, the processes had to be alterable.

#### • THE SOLUTION

Re-design of the invoice-processing solution in use since 2005, to ensure fast, effective capture and processing of information arriving in the mail every day. Rebuild and optimise the OCR licences and migrate to InputAccel 6. [inovoo](#) combined standard products and individual solutions to create an optimal, forward-looking, multi-department capture portal.

#### • THE RESULT

Using defined workflows, the electronically classified and archived data is specifically available to personnel in the appropriate department. Automatic document processing was optimised for seven different types of documents which were encountered on a daily basis, such as creditor invoices, delivery notes etc.

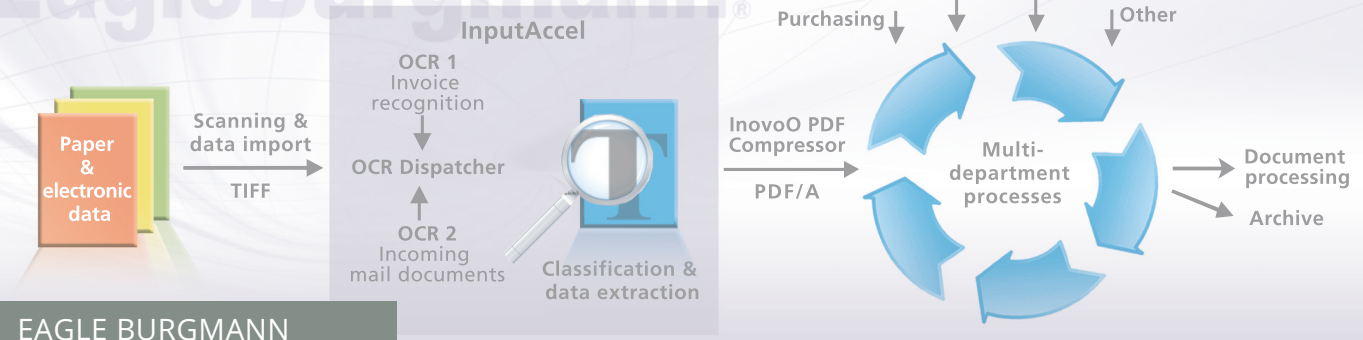
The existing solution, in place since 2005, could no longer keep up with the ever-growing flood of items for scanning. At the same time, the decentralised EagleBurgmann group needed an intelligent, precisely coordinated capture solution which would allow early recognition and capture of incoming mail and guarantee that the digital workflow would be optimally managed.

With the introduction of an intelligent capture portal by [inovoo](#), and supported by the addition of an OCR/ICR classification system, up to 1,000,000 pages of invoices, customer documents, supplier documents and other business documents can now be automatically classified every year. Invoice content, such as suppliers' master data, invoice items and sums, are extracted by optimising the OCR software in use, then checked against the inventory data in the ERP system.

### THE GOALS

The focus of the project was on greater flexibility and a significant increase in efficiency when processing invoices and managing jobs. This included recognition technology, which naturally recognised so-called "master and item data" and validated it against EagleBurgmann's supplier database – regardless of how the document itself was laid out. With invoices, for example, the system reads the required details from the document such as the supplier data, the order and invoice numbers, the invoice date, currency, and gross, net and VAT sums.

Here, [inovoo](#) was able to bring to bear its years of experience with intelligent IT solutions.



## KEEPING IT ALL TOGETHER WITH A UNIVERSAL CAPTURE PORTAL.



**KLAUS PREITSCHOPF**  
Central Archive Manager

*"We have been successfully using inovoo's services since 2005 to automatically process incoming invoices. inovoo's new redesign of our capture processes allowed us to reduce costs significantly and increase our efficiency in automating our clearing processes."*

### THE CUSTOMER

#### EagleBurgmann Germany GmbH & Co. KG

With more than 60 international subsidiaries and joint ventures on every continent, over 6,000 employees and an annual turnover of around 563 million euros in 2009, Eagle Burgmann GmbH & Co. KG is one of the leading seal manufacturers.

EagleBurgmann is a subsidiary of the Freudenberg Group, Weinheim.

inovoo is a highly specialized partner in the fields of multi-channel management, customer communications and process automation in the B2C environment. We provide products and solutions for SMEs and large enterprises, covering the entire spectrum of input management, output management, and everything in between – and all from one source.

- 100% integrated solutions → No more isolated applications!
- Integrate all communications channels → Traditional mails and faxes, email and web, and even mobile devices!
- Holistic processing → One system covering input, process and output management!

### THE RESULTS

Thanks to the right IT solution and the significantly lower maintenance work required, EagleBurgmann reduced its costs considerably and relieved its specialists of a great deal of administrative work. Processing time is reduced thanks to a multi-department workflow for purchasers, allowing digital invoice checking against the goods ordered and received – the accounting department can electronically approve invoices for payment and assign them accordingly.

In addition, job and order documents (both customer- and supplier-side) arrive for processing from a number of departments within the company. Work orders are also classified by the capture solution and automatically stored in the existing DMS system in the corresponding product portfolio.

- Faster, more efficient document processing (around 1 million documents per year)
- Flexibly designed scanning processes
- Cost-effective, simplified system maintenance
- Optimisation of existing multi-department processing
- Optimisation of the user interface

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